



MODERN DATA MANAGEMENT

CASE STUDY DATA WAREHOUSE

California Department of Justice achieved **impeccable inter-departmental communication** and **enhanced its decision-making capabilities** with R Systems' Data Warehouse services.



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Problem Statement

The California Department of Justice (DOJ) was facing difficulties in meeting growing information and decision-making needs of different divisions as its Statewide Investigative Networking Systems (SINS) lacked the decision support capabilities. This also hampered the quality of overall interdepartmental communication.

Business Need

A data warehouse for SINS to accommodate the growing decision-making needs.

Solution Approach

- Designed, developed the data warehouse
- Implemented OLAP and DSS applications, which assisted in developing the underlying data warehouse and meta data directory
- Used SAGENT's ETL tools to improve manageability and meta data integration

The Benefits

- Impeccable inter-departmental communication through an efficient data warehouse
- Excellent decision support system and online analytical processing
- Access to trends, departmental data, disparate sources, historical data, and "subject matter oriented" questions
- Better control on business intelligence applications and analytical processing